

Cashroom Inc Privacy Notice

Effective Date: 08/01/2026

This Privacy Notice explains how **The Cashroom Inc** (“we”, “us”, or “our”) collects, uses, and discloses personal information in connection with our services in the United States, including where we process personal information on behalf of our law firm clients.

This notice is intended to comply with applicable US privacy laws, including the **California Consumer Privacy Act (CCPA)**, as amended by the **California Privacy Rights Act (CPRA)**.

We may update this Privacy Notice from time to time. Any changes will be posted on this page with an updated effective date.

Our Role

We operate in two capacities:

- **Service Provider:**
We process personal information on behalf of our law firm clients to deliver legal cashiering and finance support services. In these cases, the relevant law firm is responsible for determining how and why personal information is used.
- **Business:**
We may act as a “business” under applicable law where we collect and use personal information directly (for example, in relation to our clients’ staff, business contacts, or website users).

What data do we process?

We may collect information provided directly including name, contact details, employment related data, and account and billing information.

We may also process data on behalf of our clients including client matter related data, and identifiers and contact details relating to our clients’ customers. This information is processed strictly in accordance with our contractual obligations.

How will data be used?

We use personal information for the following purposes:

- To provide and manage our services
- To communicate with clients and business contacts
- To manage accounts, billing, and payments
- To maintain security and prevent fraud
- To comply with legal and regulatory obligations

Where we act as a service provider, we process personal information only on documented instructions from our clients.

Who do we share data with?

We may disclose personal information to service providers and subprocessors who support our operations and regulators or authorities where required by law.

We do not sell or share personal information as defined under California law.

How long do we keep the data?

We retain personal information only for as long as necessary to fulfil the purposes described in this notice and to comply with legal, regulatory, and contractual requirements.

Retention periods are determined based on the nature of the data and our legal obligations.

Your Rights (California Residents)

If you are a California resident, you may have the following rights under the CCPA/CPRA:

- Right to Know – request details about the personal information we collect, use, and disclose
- Right to Delete – request deletion of your personal information (subject to legal exceptions)
- Right to Correct – request correction of inaccurate personal information
- Right to Limit Use of Sensitive Personal Information (where applicable)
- Right to Non-Discrimination – you will not be treated unfairly for exercising your rights

Where we act as a service provider, you will need to refer your request to the relevant law firm (our client), which controls the data.

How do you contact Cashroom Inc?

To exercise your rights, please contact us at (dataprotection@thecashroom.co.uk) or submit a webform via our website.

We may need to verify your identity before processing your request.

How do you use cookies?

We may use cookies and similar technologies to ensure our website functions properly, understand how our website is used and improve user experience.

You can manage your cookie preferences through your browser settings.